

Terms and Conditions of Amway™ Recurring Orders

These Amway Recurring Orders' Terms & Conditions (“RO Terms”) are concluded between you and **Amway (UK) Limited, c/o Registered Office - PriceWaterhouseCoopers LLP, 1 Chamberlain Square CS, Birmingham, B3 3AX (“Amway”)**. If you subscribe to the Amway Recurring Orders (“RO”), you acknowledge that the General Terms and Conditions for Customers at [<https://www.amway.co.uk/contractual-documents>] also apply. Please read these RO Terms carefully.

In case of any contradicting provisions between these RO Terms and Terms and Conditions for Customers, the respective provisions of the RO Terms shall prevail.

(1) What are Recurring Orders (RO)?

a. Recurring Orders are a specifically designed purchasing service based on the convenience of recurrent orders. By subscribing to the service, you agree to automatic shipments on certain products and appropriate account charges through a Credit Card or any other applicable method on a regular basis that is defined by you on www.amway.co.uk.

b. Recurring Orders are offered for a limited assortment of products, which are defined by Amway on www.amway.co.uk or www.amway.ie and can be subject to change per the unilateral decision of Amway.

c. When subscribing to the service you are entitled to the following benefits:

- I. For Customers 5% discount applies starting from the 1st Recurring Order;
- II. For ABOs 15% discount (adjusted PV/BV) applies towards every 3rd Recurring Order.

d. Products will be ordered for you every month, which is the minimum cycle, or with another frequency available on www.amway.co.uk as per your choice.

e. There is no maximum purchase volume limit and one might place as many Recurring Orders as one wishes and for any of the products that are available for Recurring Orders.

(2) How to order?

a. Please fill in the Recurrent Order online form with the product(s) you would like to receive regularly, and on which date the orders should be placed (in the timeframe between the 1st and 25th of a month).

b. If an ABO would like to add new product, change quantity or frequency, one needs to submit new Recurring Order and start a new cycle following the procedure available on the website. Customers are free to change the RO details any time following the procedure available on the website. Pausing or cancellation of active RO is possible anytime for both ABOs and Customers as provided by the art. 4 of these Terms.

c. Orders pursuant to the RO Terms cannot be combined with regular orders or the shipment of these regular orders or with other Amway promotions unless explicitly mentioned in the terms of the respective promotions. Orders pursuant to the RO Terms can under no circumstances be combined with the ABO First Order discount.

(3) Product price.

The price of the individual product will be the current price at the time of each Recurring Order. Price adjustments will occur periodically as per all other items. In such case the discount remains the same. Please check our website under www.amway.co.uk. regularly for the current price that applies to your next order placement. If you do not agree with the price adjustment, you can terminate this contract at any time as prescribed by the art. 4 of these Terms. PV/BV assigned to any product is a subject to unilateral change by Amway for any reason at any time.

(4) Termination of Recurring Order.

a. In case you decide you are no longer interested in receiving the products, you can opt out anytime by setting your Recurrent Order in inactive mode on www.amway.co.uk.

The RO will automatically end if and when:

- I. the ABO contract will be terminated or not renewed / one resigns from the ABO contract.
- II. in case there is no sufficient funds on Credit Card of ABOs and Customers.

(5) Delivery & Shipment

Your Orders will be delivered as explained here: <https://www.amway.co.uk/en/payment-delivery-options>. Regular local shipment costs apply as well as towards the rest of the product orders.

If a product is temporarily not available (TNA) the Recurring Order goes on hold, unless you specifically mention otherwise in your Recurrent Order form. One can resume the Recurring Order anytime. The delivery fees will be adjusted respectively, considering the factual amount of products available for your Recurring Order.

The product will be delivered to the address selected by you in the RO form, subject to change any time if needed. Changing your address in the main profile will NOT automatically change the shipping address of your RO orders.

(6) Payment

We accept credit card payments only for RO.

(7) Returns

a. The statutory warranty applies.

b. When you receive a defective product, we will replace it immediately, once the product is returned according to regular Returns Policy.

c. Returns on the basis of the statutory warranty do not affect your Recurring Order.

(8) Amway Satisfaction Guarantee

a. If you are unsatisfied with any products ordered in the course of the Amway Recurring Orders for any reason, you can return these products on the basis of the Amway Satisfaction Guarantee under the guarantee conditions as set out on www.amway.co.uk . Making use of the Amway Satisfaction Guarantee does not affect your statutory warranty.

b. When returning a product in the course of the Amway Satisfaction Guarantee, please use our regular returns form.

Right of Withdrawal -- You have the right to withdraw from this contract within 14 days without giving any reason. The right of withdrawal can be exercised as it is provided in <https://www.amway.co.uk/return-policy>.